

Take Control with PetPoint's Case Module!

PetPoint is proud to introduce a completely redesigned Case Module within the Professional and Enterprise versions of the PetPoint Data Management System to better support the work flow of animal control, humane law enforcement and cruelty investigations. We've given the entire module an extreme makeover, from the structure to the look-and-feel, and even an expanded suite of reports.

Case - Add/Edit

Case # Reference #	Case Category Case Date/Time	Case Type & Subtype	Case Officer	Case Jurisdiction Patrol Area	Case Address	Case Status
C00394154	Incident 04/20/2010 04:20 PM	Bite	Buchowicz, Lori	Short Island	4324 Jackson Drive ROLLING MEADOWS, 60008, Illinois, United States	Pending

Case Details

Case Number: C00394154 | Case Reference #: [] | Case Category: Incident | Case Type: Bite | Case Subtype: -- Select --

Case Status: Pending | Case Officer: Buchowicz, Lori | Case Date/Time: 04/20/2010 04:20 PM | Date/Time Reported: [] | Review Date/Time: []

Jurisdiction: Short Island | Patrol Area: -- Select -- | Additional Information: []

Country: United States | Address Number: 4324 | Direction: -- | Street Name: Jackson | Street Type: Drive | Direction: -- | Apt./Unit: []

Zip Code: 60008 | State: Illinois | City: ROLLING MEAD | City Alias: [] | Cross Street: []

Type of Location: -- Select -- | Directions: []

Case Result: -- Select -- | Result By: Buchowicz, Lori | Result Date/Time: [] | Comments: []

Here are just a few of the many enhancements you'll find:

- The new tab-style layout provides a 360° view of the Case, and allows quicker navigation to each section of Case. Updates are saved automatically when users switch tabs, and tabs within Case can be enabled or disabled per Case Type.
- The addition of a variety of fields and configuration options throughout the Case module allows for greater flexibility and more detailed tracking & reporting.
- Functionality improvements allow for investigations to function independently from incidents; improve tracking of bite or scratch investigation details; and provide tracking and reporting on conditions - such as the TACC scales for assessing body conditions, weather and environmental safety, and physical care.
- New History reports within Case provide quick, printable access to: Condition History, Case Memo History, Activity History, and Violation History, in addition to a comprehensive Case View report.

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- Case Memos now have the “special alert” functionality as seen in person and animal memos currently in PetPoint.
- Related Cases: Users can link incidents and investigations together for quicker lookup and historical information on prior and related Cases.
- Improved searching capabilities including full address search, related Cases, and review date searching. Review dates have been added throughout Case for tracking follow-up activities due by officers on a daily basis.
- “Activities” replaces the dispatch screen to allow a customizable work flow, providing full tracking of officers’ work each day. Multiple results are allowed per activity.
- Dispatcher and Officer Views have been modified to include the ability to filter activities and customize the view of Activities and Officers.
- Violations have been expanded to support Citations as well as Warnings or Notices to Comply. Customizable contracts for each type and violation can be created for printing.

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C00394154	Incident 04/20/2010 04:20 PM	Bite	Buchowicz, Lori	Short Island	4324 Jackson Drive , ROLLING MEADOWS , 60008 , Illinois , United States	Pending

Activity Details

Activity Number	Activity Type	Activity Subtype	Priority	Review Date/Time
	Dispatch	-- Select --	Normal	
Activity Status	Activity Status Date/Time	Activity Owner	Status Updated Date/Time	Status Updated By
Enroute	04/20/2010 04:25 PM	Buchowicz, Lori	04/20/2010 04:25PM	levinp
Case Jurisdiction	Patrol Area	Danger	Conditions	Cross Street
Short Island	South Region	<input type="checkbox"/>	Crime Scene	

Activity Notes

Officer Buchowicz dispatched to the scene with trainee Meg Earsley in tow. Area is out of cell phone range, communication via radio only.

PetPoint Solutions is proud to support the work of agencies like yours who perform the challenging daily work in humane/cruelty investigations and animal control. We would be delighted to show you how this module can help you take control of your data management needs. If you would like to see an overview of how the new Case module in the PetPoint Data Management System works, please contact training@petpoint.com to set up an individualized session.

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