



Official Insurance of Ontario's Pets

**Gift of Insurance
Messaging Checklist**

Attention: Adoption Staff Please read this list to your new adopters!

- Congratulations! Your new pet has an Ontario SPCA 6 Week Gift of Insurance. **All you need to do is confirm your coverage online within 3 days of your adoption date. If you do not confirm your gift within 3 days of your adoption, the Gift of insurance offer will be voided and you will not be able to submit any veterinary claims.**
- When you get home with your pet, please check your email inbox for a confirmation email from Ontario SPCA Pet Insurance. There will be a link in the email that you need to click on to confirm your coverage and download your insurance documents.
- If you have not received this email from Ontario SPCA Pet Insurance within 48 hours you may need to check your junk email box and add trial@ospcainsurance.ca to your email safe sender list.
- The insurance documents will explain in detail what the Ontario SPCA 6 Week Gift of Insurance will cover, along with a claim form that you can use to submit for reimbursement. Please read these documents carefully and keep them for future reference.
- Once you have confirmed your Gift, coverage will begin on the second midnight following activation. For example: If adopted anytime on Saturday, coverage begins on Monday at 12:01AM.
- We want you to make sure you don't get caught with expensive veterinarian bills, so please make sure you confirm your policy online immediately. **So, don't forget, you must confirm your Gift within 3 days of your adoption, otherwise the Gift of insurance will be voided and you will not be able to submit any veterinary claims.**

Reviewed with adopter by:

Adoption Staff

Date



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CANADA

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FAX: 1-866-368-7387

www.ospcainsurance.ca

Ontario SPCA Gift Welcome Letter

6 Week Gift of Insurance *

Policy Number: (in your email)

Dear Aaron Bauman:

Congratulations! You've adopted Dakota and made a happy pet even happier!

Adopting a pet is a big change for you and your pet, and we are here to help. We want to provide you with peace of mind when it comes to protecting you and your new best friend, which is why Ontario SPCA Provincial Offices is offering you an Ontario SPCA 6 Week Gift of Insurance - all you need to do is confirm your coverage online. **When you arrive home, check your inbox for an email from Ontario SPCA Pet Insurance.**

You must confirm your Ontario SPCA 6 Week Gift of Insurance within 3 days – if you do not confirm YOU WILL NOT have any insurance coverage for your newly adopted pet.

When you open your email from Ontario SPCA Pet Insurance, be sure to click on the link which will direct you to your personal web page. You can confirm your coverage as well as find your policy documents, terms and conditions, and claim forms.

Don't get caught with unexpected costs if you have to see a vet for accidents or certain named diseases that Dakota may be exposed to.

If you do have to take your new pet to your veterinarian, please bring your policy documents with you and show them to your veterinarian to ensure you have the necessary coverage BEFORE you commit to any treatments.

Protect yourself and Dakota. Don't delay in confirming your Ontario SPCA 6 Week Gift of Insurance.

Sincerely,

Your Ontario SPCA Pet Insurance Team

PS: If you have not received an email from Ontario SPCA Pet Insurance within 48 hours of receiving this letter you may need to check your junk email box. To ensure you receive our emails, please add us to your email safe sender list – trial@ospcainsurance.ca.