



**Gift of Insurance
Messaging Checklist**

Attention: Adoption Staff Please read this list to your new adopters!

- Congratulations! Your new pet has a ShelterCare 30 Day Gift of insurance from us. **All you need to do is confirm your coverage online within 3 days of your adoption date. If you do not confirm your Gift within 3 days of your adoption, the Gift of insurance will be voided and you will not be able to submit any veterinary claims.**
- When you get home with your pet, please check your email inbox for a confirmation email from ShelterCare.com. There will be a link in the email that you need to click on to confirm your coverage and download your insurance documents.
- If you have not received this email from ShelterCare within 48 hours you may need to check your junk email box and add infosheltercare@sheltercare.com to your email safe sender list.
- The insurance documents will explain in detail what the ShelterCare 30 Day Gift of Insurance will cover, along with a claim form that you can use to submit for reimbursement. Please read these documents carefully and keep them for future reference.
- After you have confirmed your Gift of insurance within 3 days of your adoption, call 1-866-375-7387 to extend your policy by an additional 15 days.
- Once you have confirmed your Gift, coverage will begin on the second midnight following activation. For example: If adopted anytime on Saturday, coverage begins on Monday at 12:01AM.
- We want you to make sure you don't get caught with expensive veterinarian bills, so please make sure you confirm your policy online immediately and call 1-866-375-7387 to extend your insurance after 12/31/2010. **So, don't forget, you must confirm your Gift within 3 days of your adoption, otherwise the Gift of insurance will be voided and you will not be able to submit any veterinary claims.**

Reviewed with adopter by:

Adoption Staff

Date



P.O. BOX 2150
BUFFALO, NY 14240 - 2150

TEL: 1-877-707-7297
FAX: 1-866-369-7387

www.sheltercare.com

ShelterCare Gift Welcome Letter

30 Day Gift of Insurance*

Policy Number: (in your email)

Dear Alex Barrow:

Congratulations! You've adopted Samantha and made a happy pet even happier!

Adopting a pet is a big change for you and your pet, and we are here to help. We want to provide you with peace of mind when it comes to protecting you and your new best friend, which is why Pethealth Humane Society (Demo) is offering you a ShelterCare 30 Day Gift of Insurance - all you need to do is confirm your coverage online. **When you arrive home, check your inbox for an email from ShelterCare.**

You must confirm your ShelterCare 30 Day Gift of Insurance within 3 days – if you do not confirm YOU WILL NOT have any insurance coverage for your newly adopted pet.

When you open your email from ShelterCare.com, be sure to click on the link which will direct you to your personal web page. You can confirm your coverage as well as find your policy documents, terms and conditions, and claim forms.

Don't get caught with unexpected costs if you have to see a vet for accidents or certain named diseases that Samantha may be exposed to.

If you do have to take your pet to your veterinarian, please bring your policy documents with you and show them to your veterinarian to ensure you have the necessary coverage BEFORE you commit to any treatments.

Protect yourself and Samantha. Don't delay in confirming your ShelterCare 30 Day Gift of insurance.

Sincerely,

A handwritten signature in black ink, appearing to read "Alex Barrow", written in a cursive style.

Your ShelterCare Pet Insurance Team

PS: If you have not received an email from ShelterCare within 48 hours of receiving this letter you may need to check your junk email box. To ensure you receive our emails, please add us to your email safe sender list – info@sheltercare.com

The Petango Store

www.thepetangostore.com

Congratulations Alex Barrow!

You've chosen your new best friend!

Now choose what's best for Samantha at The Petango Store.

SAVE \$5 INSTANTLY
when you use this
Petango Bucks Coupon!



Use this **COUPON CODE**

Check out our "Petango Pet Lover" Gift Bundles,
The most popular, pet-preferred products for
your new Norwegian Lundehund in one discounted value pack!

Plus...FREE BASIC SHIPPING! *on orders \$35 or more

Shop a ThePetangoStore.com OR call 1-877-975-7387 for low prices on pet meds and supplies from popular trusted brands like Frontline, Heartgard, Advantage, Bully Sticks, Greenies and much more!



FRONTLINE
Say goodbye to fleas and ticks.

advantage

Heartgard Plus
(ivermectin/pyraloxal)

KONG

Nylabone

busy buddy



We ♥ pets too... The Petango Store will make a donation to the Animal shelter that you adopted your pet from for every purchase you make! Give the gift of hope to homeless animals in shelters across America.

See you soon at ThePetangoStore.com!