



Official Insurance of Ontario's Pets

**Offer of Insurance
Messaging Checklist**

Attention: Adoption Staff Please read this list to your new adopters!

- Congratulations! Your new pet is eligible to receive an Ontario SPCA 6 Week Gift of Insurance from us. **You must call OSPCA Insurance at 1-866-600-2445 to accept this Offer and activate your Gift within 5 days of your adoption.**
- To activate your Gift, **please call 1-866-600-2445** and provide the Ontario SPCA Pet Insurance Representative with the ACTIVATION code found on your printed Welcome Letter or in the Welcome Email sent to you by Ontario SPCA Pet Insurance.
- Upon activation, please check your email inbox for a confirmation email from Ontario SPCA Pet Insurance. There will be a link in the email that you need to click on to confirm your coverage and download your insurance documents. **You must confirm your Ontario SPCA 6 Week Gift of Insurance within 3 days of adopting your pet. If you do not confirm your Gift within 3 days of your adoption, the Gift of insurance will be voided and you will not be able to submit any veterinary claims.**
- The insurance documents will explain in detail what the Ontario SPCA Pet Insurance will cover, along with a claim form that you can use to submit for reimbursement. Please read these documents carefully and keep them for future reference.
- If you have not received this email from Ontario SPCA Pet Insurance within 48 hours you may need to check your junk email box and add trial@ospcainsurance.ca to your email safe sender list..
- Once you have confirmed your Ontario SPCA 6 Week Gift of Insurance, coverage will begin on the second midnight following activation. For example: If adopted anytime on Saturday, coverage begins on Monday at 12:01AM.
- We want you to make sure you don't get caught with expensive veterinarian bills, so please make sure you activate your Gift before 1/3/2011 and confirm it before 1/5/2011.

Reviewed with adopter by:

Adoption Staff

Date



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CANADA

TEL: 1-866-600-2445
FAX: 1-866-368-7387

www.ospcainsurance.ca

Ontario SPCA Offer Welcome Letter

6 Week Gift of Insurance Offer *

Call to Activate your Gift!

1-866-600-2445

Dear Aaron Bauman:

Congratulations! You've adopted Sally and made a happy pet even happier!

Adopting a pet is a big change for you and your pet, and we are here to help. We want to provide you with peace of mind when it comes to protecting you and your new best friend, which is why Ontario SPCA Provincial Offices is offering you an Ontario SPCA 6 Week Gift of Insurance - **but you must call 1-866-600-2445 to activate your Gift within the next 5 days.**

Activate your 30 Day Gift within 5 days – ACTIVATION CODE: 4101240602073398

All you need to do is call us at 1-866-600-2445 and mention your activation code - 4101240602073398 - to begin your coverage right away. Once you've activated your Gift, you will receive an email within 48 hours from Ontario SPCA Pet Insurance, which will direct you to your personal web page where you will need to confirm your coverage.

You must confirm your Ontario SPCA 6 Week Gift of Insurance within 3 days – if you do not confirm YOU WILL NOT have any insurance coverage for your newly adopted pet.

When you open your email from Ontario SPCA Pet Insurance, be sure to click on the link which will direct you to your personal web page. You can confirm your coverage as well as find your policy documents, terms and conditions, and claim forms.

Don't get caught with unexpected costs if you have to see a vet for accidents or certain named diseases that Sally may be exposed to.

If you do have to take your pet to your veterinarian, please bring your policy documents with you and show them to your veterinarian to ensure you have the necessary coverage BEFORE you commit to any treatments.

Protect yourself and Sally. Don't delay in **activating and confirming** your Ontario SPCA 6 Week Gift of Insurance!

Enjoy your new best friend! ;-)

Sincerely,
Your Ontario SPCA Pet Insurance Team